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Robocall Compliance Plan



COMMUNICATIONS

Date	Version	Author	Change Log
29-March-2024	1.0	Sochea MEAS	Initial Version

Overview

FCC requires that all providers certify in the Robocall Mitigation Database their status for the compliance with STIR/SHAKEN. Those not yet fully compliant must implement and certify to the implementation of a Robocall Mitigation Plan to ensure that this illegal traffic does not originate on their networks.

The Commission requires voice service providers to develop a Robocall Mitigation Plan that:

- Details the reasonable steps taken to avoid originating illegal robocalls;
- Demonstrate a commitment to respond to traceback requests to cooperate with investigating and stopping illegal robocalls;
- Is filed in the Robocall Mitigation Database.

This compliancy plan is the strategy for SN Communications to be compliant with the Robocall Mitigation Plan. SN Communications is a voice service provider in telephony based in the Quebec Province in Canada.

Robocall Compliancy Plan

SN Communications is a small independent company in Canada, Quebec province, which, for the past 3 years has been a reseller of low-cost minutes from the VOIP Innovations (FRN ID 0016266157) in the US, primarily using VOIP to cut the cost of international communication here.

We are selective about who our customers are and have been serving primarily small and medium businesses (NGOs, advertising, healthcare services, retails, etc) that wish to save money. We also do a primary investigation on the client reputation. Since the inception of the company 3 years ago, we have never had a robo-call-type complaint of any kind.

While we have no control of the VOIP Innovation, they have already taken steps to fully comply with STIR/SHAKEN implementation. In addition, with our online dashboard we also have the ability to immediately shut down and report any account that is ever found to be in breach of FCC standards. In any events, since all our minutes are routed through VOIP Innovations we feel we are in good shape to comply with the FCC ideal.