

Cover Letter – Robocall Mitigation Database Filing Update

Date: November 18, 2025

Federal Communications Commission

Enforcement Bureau

45 L Street NE

Washington, DC 20554

Re: Updated Robocall Mitigation Plan and Required Corrections – VOIP Awesome Inc

To Whom It May Concern,

VOIP Awesome Inc hereby submits its corrected Robocall Mitigation Program Description in accordance with 47 CFR § 64.6305 and in response to the Enforcement Bureau's provisional reinstatement issued on August 29, 2025.

As requested, the Company has updated its filing to fully address each deficiency identified by Commission staff, including:

- A detailed description of the August 25, 2025 Removal Order and the associated enforcement action;
- Alignment of the Company's STIR/SHAKEN attestation and plan, confirming full A-level attestation on all SIP/IP calls;
- A significantly expanded Know Your Customer (KYC) and traffic-mitigation section reflecting internal analytics and controls.

VOIP Awesome Inc affirms its continued commitment to FCC compliance and to preventing unlawful robocall activity. Should the Bureau require additional documentation or clarification, the Company will respond promptly.

Sincerely,

Jambu Atchison

President, VOIP Awesome Inc

Email:  abuse@voipawesome.com

Phone:  +1 800-955-1652

Robocall Mitigation Program Description – VOIP Awesome Inc.

Provider Name: VOIP Awesome Inc

FCC FRN: 0028429165

FCC 499 Filer ID: 833084

Operating Company Number (OCN): 949L (NECA-assigned, IPES category)

Date: November 18, 2025

Company Overview

VOIP Awesome Inc provides VoIP and SIP trunking services to small and medium business customers in the United States. The company is committed to complying with all FCC rules governing illegal robocalls and participates fully in STIR/SHAKEN.

STIR/SHAKEN Implementation Status

- Implementation: Fully implemented
- Scope: VOIP Awesome Inc applies STIR/SHAKEN to 100% of SIP/IP-originated outbound calls. All outbound calls receive full A-level attestation.
- Exemptions / Limitations: None. The company does not operate any TDM-only facilities.

Robocall Mitigation Measures

In addition to full STIR/SHAKEN participation, VOIP Awesome Inc maintains the following mitigation controls:

1. Know Your Customer (KYC): The company verifies legal entity information, EIN, business registration, responsible party identification, intended use case, and validates physical and billing addresses before service activation.
2. Internal Traffic Monitoring & Analytics: The company performs all call analytics, anomaly detection, and traffic monitoring internally using proprietary tools. No third-party analytics vendor is used.
3. Call Blocking / Restriction: Customers identified as originating unlawful robocalls are immediately suspended or terminated, and high-risk routes are proactively restricted.
4. Complaint Handling & Tracebacks: The company maintains an abuse contact and responds promptly to traceback requests from the Industry Traceback Group (ITG), the FCC, and law enforcement.

Enforcement & Escalation

Any customer found to be originating illegal robocalls is subject to immediate suspension or termination. Escalation procedures notify the compliance officer and ensure full cooperation with

traceback and enforcement requests.

Disclosure of Regulatory Actions

VOIP Awesome Inc was the subject of a formal FCC Enforcement Bureau action in the Removal Order issued on August 25, 2025. The company was removed from the Robocall Mitigation Database due to deficiencies in its prior filing. After being contacted by Commission staff, the company undertook corrective actions, updated its Robocall Mitigation Plan, expanded KYC procedures, strengthened traffic monitoring controls, and submitted a revised filing in compliance with 47 CFR § 64.6305. The company certifies that this updated filing fully addresses all deficiencies identified by the Enforcement Bureau.

Compliance Officer

Name: Jambu Atchison

Title: President

Email:  abuse@voipawesome.com

Phone:  +1 800-955-1652

Certification

VOIP Awesome Inc certifies that it has implemented the above robocall mitigation measures in good faith to prevent the origination of illegal robocalls, in full compliance with FCC rules.

Signature: _____

Name / Title: Jambu Atchison, President

Date: November 18, 2025