

RHYNO Networks provides voice services as a reseller. We do not operate our own switching infrastructure and instead rely on upstream carriers that are fully registered in the FCC's Robocall Mitigation Database and have implemented STIR/SHAKEN where technically feasible.

As a reseller, our robocall mitigation program includes the following measures:

Customer Vetting: We verify the identity and legitimacy of all customers prior to activation, including Know Your Customer (KYC) checks and confirmation of intended use cases.

Traffic Monitoring: We monitor customer traffic for unusual calling patterns (such as high-volume, short-duration calls or calls to unassigned numbers) and investigate suspicious activity.

Traceback Cooperation: We promptly respond to traceback requests and fully cooperate with the Industry Traceback Group (ITG).

Enforcement: If unlawful robocall activity is identified, we suspend or terminate the responsible customer's service.

Upstream Compliance: We only partner with upstream carriers that are registered in the Robocall Mitigation Database and compliant with FCC robocall mitigation requirements.

RHYNO Networks is committed to preventing the origination of unlawful robocalls and maintaining compliance with FCC regulations.

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