

Date: 26th September 2021

Robocall Mitigation Program: -

Steps we have taken & continue to improvise to eliminate Robocalls.

- 1) Client Company Verification.
- 2) Company Main contact email, Phone & ID verification
- 3) No CLI pass through from Clients end until they verify their usage with usage agreement.
- 4) Concurrent calls are limited to 2 per extension
- 5) We do not provide SIP trunk with maximum or unlimited channels.
- 6) The Calls Per Second is limited so that robocalls are not made using auto diallers.

Thank you,
Softnet IT Solutions.