

To whom this may concern:

ENRUTAPPS SAS., located at Carrera 53 # 80 198, Of 21108 WeWork Barranquilla, Colombia, takes preventing Robocalling seriously and has implemented several measures to prevent robocalls from completing to the PSTN world-wide:

1. Volume-based Call Limiting – customers generating over 1000 calls per hour are flagged and the account is manually reviewed for suspicious activity. If the calls are legitimate a communication is sent to the customer requesting clarity about the traffic profile. Lack of response from the customer results in service blockage.
2. ALOC-based Call Limiting – customers generating sustained short-duration calls (> 15 seconds) are flagged and the account is manually reviewed for suspicious activity. If ALOC fails to improve the account is automatically placed into a “penalty box”. If ALOC fails to improve over the medium-term the account is manually blocked, and a communication is sent to the customer.
3. Calling Party validation – customers are required to provide documentation supporting ownership of NANPA-based numbers used as Calling Party ID on outbound calls.
4. E.164 rejection – calls with CPID that do not conform to E.164 standards are not permitted on our network.

Our NOC is available 24/7 365 days a year to comply with call tracing as requested by the FCC.

NOC: +57 3330333306

soporte@fontumi.co

<https://www.fontumi.co/support>

Responsible: +57 301 586 5040 (Elton Jhon Gomez)

elton@fontumi.co