



To Whom it may concern:

DCC has implemented full rolling packet captures of all calls that traverse through it's mobility network. DCC also tracks and keeps all call records for six months. Lastly, all calls that originate from the DCC Cellular network originate from Cellular handsets which are not capable of creating a Robo-Dialing Scenario. DCC does not sell numbers, nor does it sell SIP or PBX services.

If a problem arises and DCC is contacted, the following setups should be taken:

1. Traceback requests should either call 1-920-351-4054 or send an email to support@dccllc.net
 - a. Provide the time date and number of the offending device
 - b. Provide call back details for resolution reporting
2. DCC will investigate and reply as quickly as possible.

Thank you

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