

Telephone Systems Efficiency, Inc.

20 Commerce Park N

Unit 105

Bedford, NH 03110

9/24/2021

### Robocall Mitigation Plans

Telephone Systems Efficiency, Inc customers outgoing calling or "termination" is all handled through one provider which is Bandwidth.com. Bandwidth signs all calls for our company based on the following:

Outbound calls from Bandwidth customers using Bandwidth U.S. phone numbers are signed with "A" or full attestation.

Outbound calls from Bandwidth customers using non-Bandwidth U.S. phone numbers are signed with "B" or partial attestation.

95% of our termination originates from numbers that we obtain through Bandwidth and are Bandwidth numbers. These numbers have full attestation.

05% of our termination originates from numbers we obtain through Bandwidth but are not owned by Bandwidth and are categorized as Tier 1. These tier 1 numbers are partially attested by Bandwidth.

Although our soft switch has the capability do stir/shaken via our Telco Bridges SBCs we have not programmed them to do so as Bandwidth is our only termination carrier.

Our clients terminate calls directly to Bandwidth and only overflow over to our soft switch if there is a problem connecting to Bandwidth.

*Dale Greenwood, Jr.*

President

Telephone Systems Efficiency, Inc.