

September 24, 2021

Montreal, Qc, Canada

Medwave Optique STIR/SHAKEN Implementation Status and Robocall Mitigation Plan

Dear partners,

Medwave Optique is working with all its upstream carriers to verify that calls are signed properly for STIR/SHAKEN. We already have multiple features available to our customers to block robocalls, and various tools internally to limit the origination of robocalls.

All calls made through our network are logged and we can trace back any call to the originating customer if required. Medwave Optique has a zero-tolerance policy when it comes to potential fraud, scam and robocall activities. Medwave Optique fully commits to comply with traceback requests and law enforcement requests.

Sincerely,

Mario Séguin
Director