

NocTel's steps taken to avoid originating illegal robocall traffic:

- NocTel actively monitors customer accounts for typical traffic patterns and the Network Operations team is notified if call traffic is outside of normal operations.
- NocTel provisions customer endpoints utilizing public/private keys, which ensures that only authorized endpoints are available to customers.
- NocTel requires all customers to provide full business contact and accounting information prior to initiating service.
- As part of the terms of service, auto-dialers are not permitted to connect to NocTel's infrastructure.

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