



August 27, 2025

**Company Name:** Digital Division, LLC

**FCC Registration Number (FRN):** 0031425598

**Contact Person:** Amy Driver, Owner, [amy@digitaldivisiongroup.com](mailto:amy@digitaldivisiongroup.com), 816-665-1500

## Overview

Digital Division, LLC provides outbound voice services, including the use of tracking numbers for legitimate business and customer communications. We do not originate or facilitate unlawful robocall traffic.

## STIR/SHAKEN Implementation

Digital Division, LLC originates calls exclusively through our upstream carrier, Bandwidth. Bandwidth has fully implemented STIR/SHAKEN on the IP portions of its network, and therefore all calls that traverse Bandwidth's IP interconnections are signed and authenticated.

Because we do not operate our own interconnection facilities or implement STIR/SHAKEN directly, Digital Division, LLC files as a voice service provider without a STIR/SHAKEN obligation. For any calls not covered by STIR/SHAKEN (e.g., legacy non-IP traffic), we implement the mitigation practices described below.

## Robocall Mitigation Program

**Customer Vetting:** We only provide service to verified business customers. All customers must provide identifying information and a legitimate business use case before service is activated.

**Ongoing Monitoring:** We actively monitor call traffic patterns to detect high-volume, suspicious, or unlawful robocall activity.

**Enforcement:** If suspicious or unlawful activity is detected, we immediately investigate and, if necessary, suspend or terminate the customer's ability to place calls.

**Complaint Handling:** We maintain a process to quickly investigate and respond to traceback requests or call-related complaints, and we cooperate fully with the Industry Traceback Group (ITG).

## Compliance Commitment

Digital Division, LLC is committed to full compliance with the FCC's robocall mitigation requirements. We rely on Bandwidth's STIR/SHAKEN implementation for caller ID authentication and maintain strong internal mitigation practices for any traffic not covered by STIR/SHAKEN.

We will continue to enhance our robocall mitigation program as new FCC rules are issued and will promptly respond to all traceback requests and enforcement actions.

Signed,



Amy Driver  
President