

ROBOCALL MITIGATION PLAN V6

Company Name: S.V. Enterprises

DBAs: Micro-Tech U.S.A., Minnow Talk, Minnow Systems

FCC Registration Number (FRN): 0024821894

Date: September 1, 2026

1. Company Information

Company Name: S.V. Enterprises

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FCC Registration Number (FRN): 0024821894

2. Business Description

S.V. Enterprises, doing business as Minnow Talk, provides business voice and telecommunications services to customers through a hosted voice platform and third-party upstream voice service providers.

Minnow Talk customers are provided telephone numbers and voice services that allow them to make and receive calls over the public switched telephone network (PSTN).

Minnow Talk utilizes the Bicom PBXware platform and upstream voice service providers, including Commio and Sangoma/VoIP Innovations, to provide voice connectivity, telephone numbers, call routing, and related telecommunications services to its customers.

3. Clarification of Previous RMD Submissions

S.V. Enterprises has reviewed its prior Robocall Mitigation Database submissions and recognizes that certain portions of the Company's business model and role in the voice network were not accurately characterized in the earlier submissions.

Through its continued review of the Company's actual operations and the applicable FCC requirements, the Company now has a clearer understanding of its obligations. This revised Robocall Mitigation Plan is intended to correct those prior characterizations and provide a more accurate description of the Company's operations, mitigation practices, and current STIR/SHAKEN implementation status.

The Company is taking the necessary steps to align its RMD filing, robocall mitigation program, and STIR/SHAKEN implementation with the applicable FCC requirements.

4. Response to FCC Deficiency #1 — STIR/SHAKEN Implementation

S.V. Enterprises is not currently performing STIR/SHAKEN authentication directly.

The Company currently relies on its upstream voice service providers to apply applicable STIR/SHAKEN authentication to outbound PSTN traffic.

The Company is taking the necessary steps to establish the credentials and technical capability required for its own STIR/SHAKEN implementation. This includes completing the applicable registration and credentialing requirements and implementing STIR/SHAKEN authentication through the Company's voice platform or an authorized service provider, as appropriate.

Until the Company's own STIR/SHAKEN implementation is established, the Company will continue to rely on its upstream voice service providers for applicable STIR/SHAKEN authentication and related carrier-level protections.

The Company will update its RMD filing as its STIR/SHAKEN implementation status changes and will provide the applicable certification and implementation information once the required credentials and technical implementation are in place.

5. Response to FCC Deficiency #2 — Use of Third-Party Analytics

The Company does not directly utilize a third-party robocall analytics platform.

Where applicable, the Company relies on its upstream voice service providers for analytics and network-level mitigation measures within their networks.

The Company reviews information provided by its upstream providers when evaluating suspicious or potentially unlawful traffic and takes appropriate action when such activity is identified.

6. Robocall Mitigation Program

S.V. Enterprises maintains a robocall mitigation program designed to prevent the transmission of illegal robocall traffic and to comply with applicable FCC requirements.

Customer Due Diligence

The Company performs due diligence on customers prior to onboarding, including verification of customer identity, business legitimacy, and intended use of the Company's voice services.

The Company maintains procedures for reviewing customer activity and identifying circumstances that may indicate misuse of voice services.

Upstream Provider Due Diligence

The Company maintains procedures to identify and evaluate the upstream voice service providers used to provide voice connectivity to its customers.

The Company works with established upstream providers that maintain their own network-level security, fraud prevention, call authentication, and robocall mitigation measures.

Traffic Monitoring and Mitigation

The Company monitors traffic patterns for suspicious activity, including unusually high-volume calling, irregular calling patterns, and potential indicators of spoofing or other potentially unlawful activity.

When suspicious or potentially unlawful activity is identified, the Company investigates the activity and takes appropriate action based on the circumstances. Such action may include traffic restrictions, suspension, or termination of service.

Traceback Cooperation

S.V. Enterprises responds to traceback requests from the FCC, law enforcement, and the Industry Traceback Group within 24 hours and cooperates fully with investigations involving potentially illegal robocall activity.

The Company maintains records and information necessary to assist with traceback requests and customer identification.

Use of Analytics

The Company does not directly utilize a third-party robocall analytics platform.

Where applicable, the Company relies on upstream voice service providers for network-level analytics and mitigation measures. Information received from upstream providers may be considered when investigating suspicious or potentially unlawful traffic.

7. Response to FCC Deficiency #3 — Enforcement Action / Investigation Disclosure

S.V. Enterprises was subject to an enforcement action by the Federal Communications Commission (FCC), Enforcement Bureau, concerning the Company's Robocall Mitigation Database filing.

Agency Involved:

Federal Communications Commission (FCC), Enforcement Bureau.

Date Action Commenced:

August 25, 2025, with the issuance of Order DA-25-737, in which S.V. Enterprises was specifically identified in connection with RMD number RMD0007118.

Current Status:

Following the FCC's action, the Company updated its Robocall Mitigation Database filing and Robocall Mitigation Plan and was granted provisional reinstatement by the FCC Enforcement Bureau on September 2, 2025. The Company continues to work with the FCC to address the remaining filing requirements identified by Commission staff.

Summary of Findings:

The FCC's action concerned deficiencies in the Company's Robocall Mitigation Database certification and mitigation plan, including failure to provide required information and certifications in the Company's filing. The action concerned deficiencies in the Company's RMD filing and mitigation plan and did not make a finding that S.V. Enterprises intentionally originated or transmitted illegal robocall traffic.

Final Determination:

The FCC issued Order DA-25-737 removing the Company's RMD certification based on the identified filing deficiencies. The Company subsequently took corrective action and was provisionally reinstated on September 2, 2025. The enforcement action did not result in a finding that S.V. Enterprises intentionally transmitted illegal robocall traffic.

8. Ongoing Compliance

S.V. Enterprises is committed to maintaining a robocall mitigation program consistent with applicable FCC requirements.

The Company will continue to review its customer due diligence, traffic monitoring, traceback cooperation, upstream provider relationships, and STIR/SHAKEN implementation processes to ensure that its practices remain aligned with applicable requirements.

The Company will also update its RMD filing when material changes occur to its operations, robocall mitigation program, or STIR/SHAKEN implementation status.

9. Certification

S.V. Enterprises certifies that it maintains a robocall mitigation program applicable to the voice services provided by the Company.

The Company maintains customer due diligence and traffic monitoring procedures designed to identify and mitigate suspicious or potentially unlawful activity. The Company cooperates with traceback requests from the FCC, law enforcement, and the Industry Traceback Group and responds to such requests within 24 hours.

The Company currently relies on its upstream voice service providers for applicable STIR/SHAKEN authentication while taking the necessary steps toward establishing its own STIR/SHAKEN implementation.

The Company certifies that the information contained in this Robocall Mitigation Plan is true, accurate, and complete to the best of its knowledge.

Signed: Ethan Gillani

Title: Chief Executive Officer

Date: September 1, 2026

A handwritten signature in black ink, appearing to read 'E. Gillani', with a long horizontal line extending from the bottom of the signature.