

We do not market and sell to the public, either residential or commercial. All of our clientele small business and is by invite only.

We vet customers based on verifying their business activity, physical addresses, corporate identity, and creditworthiness.

Customers must transfer any numbers in use to our service pool and do not have access to the back-end systems. CallerID is set to DIDs owned by the customer and transferred to our system. Users cannot change their DID or caller id.

Additional mitigation practices include monitoring call volume, limiting calling areas and active rate limiting. We are able to block outbound calling on an as needed basis and we do not allow traffic from outside our network.

If we receive a traceback notice, we will respond accordingly to that notice. We will investigate any and all suspicious traffic and we will cooperate with any proper authorities.

We will fully implement STIR/SHAKEN by end of 2021.