

To Whom This May Concern:

04/01/24

This certifies that we are in complete control of the outgoing caller ID and caller Name registration on our phone switches and only use the actual line associated telephone number and Caller Name for outgoing caller ID and caller Name. We do not allow users/customers/clients the ability to make any modifications whatsoever thereby giving us the only control and full complete control.

Furthermore, our configuration on our upstream provided, Bandwidth.com, is also only configured to use the actual line associated number and caller Name for outgoing caller ID. Therefore, at all times there is no fictitious name or number allowed on or from or through our phone system for the purpose of caller name and caller ID designations.

Additionally, we do not provide trunk services and only allow end user desktop phone devices that are provisioned, controlled, managed, maintained and provided by us. End users do not ever gain administrative or configuration capabilities to these devices. No end user has the ability to add any other device to the system.