

Call Haven Partners, LLC

Robocall Mitigation Strategy V1.0

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Call Haven Platform

Call Haven operates a unique platform that allows existing origination traffic to be delivered to call centers buying these consumer generated calls. All calls terminated into CHP platform were originated from the subscriber or consumer and terminated to CHP directly where consumer decides which product(s) they desire, and ultimately terminated to the proper call center. CHP does not work with or allow any customer to generate outbound calls thru its platform.

Robo Call Mitigation Efforts

Call Haven Partners monitors quantity and frequency of calls coming into its platform, and takes great efforts to stop and submit these calls to both FCC and Somos. All of CHP calls are consumer to Business generated. At no time are calls being manufactured from the CHP platform to consumers or businesses. CHP will work with any authorities in an effort to avoid and stop any suspect calls, or requests with investigating and stopping illegal robocalls. CHP knows its customers and pre-screens any client before entering into contract.

Compliance with Government Agencies

Call Haven Partners is committed to respond to any and all requests from the Industry Traceback Consortium and all law enforcement agencies who officially and properly subpoena customer records. CHP keeps CDRs for a period of 5 years.