

Robocall Mitigation Plan:

This robocall mitigation plan is for Performek Inc

Performek Inc has not been prohibited from filing a certification in the Robocall Mitigation Database

Performek Inc uses the following measures to prevent the origination or transit of illegal robocalls:

- We do not accept traffic from any outside sources.
 - All traffic originates in-house.
- None of our clients/customers have access to make any changes to outbound Caller ID. We do not allow any spoofing of outbound Caller ID of any numbers.
- We will investigate any and all suspicious activity when traffic analysis indicates suspicious traffic.

STIR/SHAKEN:

- Performek Inc has partially implemented the STIR/SHAKEN authentication framework and all calls originating on its network are subject to the policies and procedures set forth in this Robocall Mitigation Plan which are intended to stop anyone from using our service to originate illegal robocalls.
- Performek Inc is not an actual carrier, we use upstream Provider to purchase DIDs and make phone calls, and the Provider maintains full STIR/SHAKEN implementation.

Traceback and Enforcement Cooperation:

- Performek Inc commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.

Performek Inc will periodically review this Policy and industry practices to see if it can improve its practices to ensure that unlawful robocalls are not placed through its platform. If necessary, it will update this Policy and refile with the FCC.

We look forward to cooperating with and supporting the FCC's objectives of combating unwanted robocalls and remain at your disposal for any further clarification with this request.