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FCC
Robocall Mitigation Database Administrator

To whom it may concern,

Redwood Systems Inc is an IT vendor for the hotel industry. We provide dial tone for this customer base through Synch / Intelliquent as our wholesale provider. All phone numbers managed by us via this platform are held for us in custodial fashion by Synch. We interact with these numbers via a web portal provided to us by them.

Our connections to the upstream provider, Synch, are achieved by connecting a local firewall to their online platform either through a session border controller via public IP or a password protected registration account. We believe this connection is secure and we have not had any instances of unauthorized access.

Further, we believe that Synch has full Stir Shaken compliance in their network, therefore calls on our network are protected by their setup.

In addition to this relationship, we have engaged with Inteserra consultants to set us up with our own Stir Shaken certificate and to implement that certificate via the Synch Intelliquent platform.

For these reasons, we believe our network is secure from unauthorized robocall intrusion.

Ben Brooks
Project Manager
Redwood Systems Inc.