

SAVARIA LLC trading as SAVConnect

Robocall Mitigation Compliance with the TRACED Act

SAVARIA LLC trading as SAVConnect (the "Company") is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using the Company's services to originate calls or transit calls into the United States and its territories.

The Company does not implement STIR/SHAKEN authentication on its own network. The Company utilizes upstream wholesale voice service providers that implement STIR/SHAKEN on their respective networks where applicable. Accordingly, the Company complies with the FCC's robocall mitigation requirements pursuant to 47 CFR § 64.6305.

The Company commits to fully responding within 24 hours to all traceback requests from the Industry Traceback Group (ITG), the Traceback Policy Task Group (TPTG), the FCC, and law enforcement. The Company shall cooperate fully with these entities to investigate and stop any illegal robocallers from using the Company's services. When notified by the FCC's Enforcement Bureau, the Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis unless the Company's investigation reasonably determines the traffic is not illegal.

The Company utilizes a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers, detect invalid or unassigned numbering resources, and analyze calling patterns. Data analytics are used to identify irregular or unexpected calling behavior in relation to customer profiles.

The Company enforces Know Your Customer (KYC) requirements for all customers and employs the following robocall mitigation practices: Monitoring network traffic to identify suspicious calling patterns Limiting customer capacity via calls-per-second (CPS) and concurrent session limits Reviewing call records for abnormal or abusive behavior Verifying new customers using electronic and manual verification methods, credit reviews, industry references, and prior business relationships Restricting new customer capabilities until verification processes are complete

Upstream Voice Service Providers

The Company utilizes the following upstream voice service providers:

1. PayG LLC dba SkySwitch
Arborcrest 1, 751 Arbor Way, Suite 150
Blue Bell, PA 19422
Phone: 747-777-8100
Email: support@skyswitch.com

2. CoreDial LLC
Arborcrest 1, 751 Arbor Way, Suite 150
Blue Bell, PA 19422
Phone: 215-297-4400
Email: cdsupport@skyswitch.com

3. VoIP Innovations LLC
30 Porter Road, Suite 301
Littleton, MA 01460
Phone: 978-528-6030
Email: support@voipinnovations.com

The Company reserves the right to refuse, block, or terminate traffic from any customer, trunk, or originating number where robocalling, spoofing, or unauthorized use of numbering resources is identified or reasonably suspected, including termination of the customer relationship when necessary to prevent illegal activity.