



4SIWI
3307 West Commercial Rd
Marion, IL 62959

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Federal Communications Commission
45 L Street NE
Washington, DC 20554

To Whom It May Concern

My apologies on not realizing the Robocall Mitigation Requirements have changed since our original submission. I wanted to let you know how we implement security protocols in our company. 1) We resell VoIP services through Bandwidth.com, we pay them for our shaken/stir compliance and E911 compliance. 2) We have other security measures to help mitigate robocall issues including advanced Firewall rules to reduce unauthorized SIP registrations. We do not allow simultaneous logins. We use proprietary hardware that must be programmed by us to even authenticate with our phone switch. We also employ IP blacklists watching for unauthorized SIP authentications and put failed authentications on a blacklist for 24hrs.

Thanks

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