

Robocall Mitigation Program (RMP) Description

1. COMPANY INFORMATION

- **Company Name:** Northridge Telecom
- **Address:** 66 Tianalee Crescent, Brampton, Ontario L7A 2X4, Canada
- **Filing Date:** February 13, 2026

2. PROGRAM OVERVIEW

Northridge Telecom implements this Robocall Mitigation Program (RMP) to prevent the origination of illegal robocalls on its network, in accordance with [47 C.F.R. § 64.6305](#). As a provider serving the North American market, we adhere to strict standards to ensure network integrity and consumer protection.

3. KNOW-YOUR-CUSTOMER (KYC) PROCEDURES

Northridge Telecom performs the following due diligence for all customers:

- **Identity Verification:** We verify the legal identity, physical business address, and tax identification of all clients.
- **Service Agreement:** Our contracts explicitly prohibit the use of our network for illegal robocalling, spoofing, or any fraudulent activity.
- **Usage Profiling:** We evaluate the nature of the customer's business and expected traffic patterns before granting network access.

4. NETWORK MONITORING & ANALYTICS

We employ automated monitoring tools to detect and mitigate suspicious traffic in real-time:

- **Traffic Analysis:** We monitor for high-volume bursts, short-duration calls, and abnormal call-completion rates that indicate potential illegal robocalling.
- **Database Integration:** We cross-reference outbound traffic against industry "Do-Not-Originate" (DNO) lists and invalid/unallocated number databases.

5. INVESTIGATION & ENFORCEMENT

If suspicious activity is identified:

- **Immediate Investigation:** We contact the originating party to demand immediate justification for the traffic patterns.

- **Service Termination:** Northridge Telecom reserves the right to **immediately suspend or terminate** the service of any customer found to be originating illegal robocalls.

6. TRACEBACK COOPERATION

Northridge Telecom commits to full cooperation with the Industry Traceback Group (ITG), the FCC, and law enforcement. We pledge to respond to all traceback requests within **24 hours** of receipt.

7. CERTIFICATION

I, **Waseem Ahmed**, certify that I am an officer of Northridge Telecom and that the information provided in this Robocall Mitigation Program is accurate and implemented across our network operations.

Signature: __Waseem Ahmed_____

Name: Waseem Ahmed

Title: CTO

Date: February 13, 2026
