

CFR Solutions, LLC – Robocall Mitigation Program

Traceback Requests:

CFR Solutions, LLC.

Our Process:

CFR Solutions, LLC maintains control of the PBX. It does not allow any robotic calling, and all traffic that originates from the PBX follows the guidelines outlined in “Best Practices for the Implementation of Call Authentication Frameworks” document (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>).

Extension – 64.3604

CFR Solutions, LLC is eligible for and is taking the STIR/SHAKEN implementation extension under CFR 64.6304 (a) as a small service provider with fewer than 100,000 subscriber lines.

The Robocall Mitigation Program

CFR Solutions, LLC use Bandwidth.com and Intelpeer for SIP Termination. They both provide fraud detection services that mitigate and prevent robocalls.

1. Intelpeer STIR/SHAKEN applies to voice calls on SIP trunks, Atmosphere SmartFlows®, and Atmosphere Engage®. Outbound domestic USA calls originating from our network will be assigned Full Attestation (A) or Partial Attestation (B) based on IntelPeer’s knowledge of our customers and their numbers. IntelPeer has solutions to address what is known as the “Attestation Gap”, so that enterprises can get A attestation even if their numbers were assigned by a different provider. IntelPeer will perform STIR/SHAKEN verification on inbound calls. IntelPeer will not use STIR/SHAKEN information to block delivery of traffic to the customer.
2. Bandwidth.Com STIR/SHAKEN applies to voice calls on SIP trunks. Outbound calls from Bandwidth customers using Bandwidth U.S. phone numbers are signed with “A” or full attestation. Outbound calls from Bandwidth customers using non-Bandwidth U.S. phone numbers are signed with “B” or partial attestation. The US Origination Inbound Verification Services feature provides STIR/SHAKEN verification results to service providers in order to make decisions to either block calls or terminate them to the end user.