

RINGLEADER INC. ROBOCALL MITIGATION PLAN

The below plan applies to all RingLeader Inc. customers and trial customers to prevent and mitigate unauthorized, fraudulent and illegal robocall traffic from our networks.

1. **Customer Contract and Service Agreements:** Our agreements clearly prohibit handing off illegal robocalls to any and all of our infrastructure. Customers who violate this agreement are subject to customer suspension and immediate investigation, and potential termination at RingLeader's discretion.
2. **Monitoring and Call Tracing:** RingLeader monitors and logs its calling detail records diligently and immediately investigates all reports of suspicious traffic from our downstream partners. Upon investigation findings, we notify the customer and if found fraudulent, terminate the customer.
3. **Caller ID Authentication:** RingLeader may block calls from known problematic or unauthorized numbers.
4. **Enforcement and Response:** RingLeader cooperates fully with all investigative agencies including the FCC to lead private traceback efforts. A support team handles all traceback requests and potential fraud activity immediately as it is received.
5. **Online publication:** RingLeader publishes this Robocall Mitigation Plan in the FAQ section of its website.