



09/23/2021

To Whom it May Concern:

Abby Connect has taken the following reasonable steps to avoid originating illegal robocall traffic:

- 1.) The only calls that originate from our phone system that are NOT calls made by our internal staff are calls that originate from a mobile App that we provide to our clients. The mobile App connects to our phone system through a secure username and password. This username and password are not shared with the end user/ client. Our client can only make calls from the mobile App. The mobile App limits the number of calls by the way it is designed. Making a phone call through the mobile App is similar to making a phone call from your mobile phone through your wireless carrier. The phone number the end user is calling must be entered into the dial pad and cannot be automated.
- 2.) Outbound phone traffic is limited to our clients using a mobile App as explained above and our internal staff. Our internal staff work as an answering service and use technology to answer and make calls which does not allow robocalling or high-volume automated dialing.

Thank you,

A handwritten signature in black ink, appearing to read "Nathan Strum", is placed over a white rectangular background.

Nathan Strum

Abby Connect, CEO