

Robocall Mitigation Program Description

Business Name: Icon Digital LLC DBA WhatConverts

FCC Registration Number: 0031420631

1. Providers send attestation levels to our voice application with the inbound SIP call.
2. We then use those attestation levels (C or no attestation) to implement a voice prompt for the user to press 1 to be connected.
 - a. If no option is pressed or an invalid option is pressed then the call is rejected.
 - b. If the correct option is pressed then the caller is connected.

All failures in option 2(a) are stored internally for further use for triggering option 2 in subsequent calls.