

Ansatel Communications (Ontario) Inc.

19 Kenview Blvd., Unit 52, Brampton, Ontario L6T 5G6

September 20, 2021

Robocall Mitigation

To Whom It May Concern:

Ansatel Communications (Ontario) Inc. confirms that it has undertaken the below measurements to mitigate robocalls on its network:

Ansatel's current clients have been long term clients with us, and new clients are largely referrals from existing clients. Ansatel verifies the activities the clients partake in, we research their known activities.

Ansatel monitors network traffic to assure the service and quality also we monitor the outbound traffic to identify suspicious high-volume traffic and patterns. If a fraudulent activity is identified Ansatel will work with customers, carriers, and provide any necessary information needed to any legal authorities.

Once the fraudulent activity is identified Ansatel will suspend and block immediately the calls of the customer/carrier originating the suspicious calls.

Ansatel will respond to all traceback requests from the commission, law enforcement and provider, and will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to send this fraudulent traffic.

Ansatel also has tools in place to avoid the origination of illegal robocall traffic using its network through its terms of service. Ansatel's customers are prohibited from using our services for purposes other than business or personal communications, as well as illegal purposes, including the transmission of unsolicited messages. Ansatel can take actions necessary to enforce its terms of service, including blocking and terminating of services.

For any questions, please email: harry@ansatel.ca or contact us at 905-678-3333

Thank you

Raj Mann

Manager

