



September 20, 2021

Federal Communications Commission
45 L Street North East
Washington, DC 20554

Xplore Mobile Inc. – Robocall Mitigation Plan

1. Xplore Mobile Inc. (“Xplore Mobile”) fully supports the actions of the Federal Communication Commission to prevent robocalls and is actively taking steps to mitigate against unwanted and illegitimate calls on its network.
2. Xplore Mobile is actively working to implement the STIR/SHAKEN framework for its mobile voice service. Although this implementation is not yet active, it will be launched in the very near future. The Canadian Radio-television and Telecommunications Commission has required all voice service providers in Canada to implement STIR/SHAKEN by November 30, 2021. Xplore Mobile will implement STIR/SHAKEN in advance of this timeline.
3. Xplore Mobile also has tools in place to avoid the origination of illegal robocall traffic using its network through its terms of service. Xplore Mobile customers are prohibited from using our services for purposes other than personal communications, as well as all illegal purposes, including the transmission of unsolicited messages. Xplore Mobile can take any actions necessary to enforce its terms of service, including termination of service.
4. In order to further protect our customers from unwanted call traffic, we have implemented universal call blocking within our network. These blocking services prevent all calls with originating numbers with more than 15 digits, as well as all malformed numbers that do not conform with the North American Numbering Plan, from reaching our customers.
5. Through this combination of tools, we are able to mitigate against illegitimate call traffic on our network.