



I. Robocall Mitigation Plan Overview

Nu-TEL Communications of NJ, Inc. (Nu-TEL), a VOIP reseller, partners with national wholesale carriers that incorporate robust robocall mitigation measures within its network infrastructure. As per FCC requirements, Nu-TEL certifies its compliance with STIR/SHAKEN through the carrier's Robocall Mitigation Database. Nu-TEL is committed to ensuring that illegal robocalls do not originate from its network and is actively working towards full compliance.

II. Existing Service Terms & Conditions

Nu-Tel's Service Terms & Conditions, which are applicable to its end user services, align with the prohibition of robocalling and other illicit activities. These terms explicitly prohibit activities associated with robocalling, including but not limited to:

Illegal, obscene, threatening, or deceptive behavior.

Creating false caller ID ("ID Spoofing") or forged email/SMS addresses or headers.

Transmitting harmful materials such as viruses, worms, malware, or spyware.

Sending unsolicited messages (spamming).

Using the service to non-temporarily store PHI.

Violating any applicable local, state, or federal laws, including fraudulent activities.

Nu-TEL ensures that all subscribers are notified of the publication of its updated Service Terms & Conditions, which now expressly references the prohibition on robocalling.

III. Wholesale Carrier Robocall Mitigation Measures

Nu-Tel's national wholesale carrier partners incorporate advanced robocall mitigation measures within its network infrastructure. These measures include:



Caller ID Authentication: The carrier deploys technologies such as the STIR/SHAKEN framework to authenticate caller ID information, preventing spoofing and ensuring accurate caller information for consumers.

Call Blocking and Filtering: The carrier utilizes sophisticated call-blocking solutions that analyze call patterns, traffic anomalies, and reputation data to identify and block suspected robocalls. Users can customize their call blocking settings for enhanced control.

Regulatory Compliance: The carriers adhere to all relevant FCC regulations, including the Telephone Consumer Protection Act (TCPA) and the Truth in Caller ID Act. They maintain accurate records of communication activities and ensure proper consent verification.

Industry Collaboration: The carriers actively collaborate with other telecommunications carriers, technology providers, and industry stakeholders to share data, exchange best practices, and develop collective strategies to combat robocalls effectively.

Consumer Education: The carriers participate in consumer education initiatives to raise awareness about robocalls, their associated risks, and preventive measures. They inform users on how to recognize and report illegal robocalls.

Enforcement Cooperation: The carriers support and collaborate with law enforcement agencies, regulatory bodies, and industry organizations to investigate and take legal action against violators of robocall regulations. They establish partnerships for information sharing and cross-border cooperation.

Technology Innovation: The carriers continually explore emerging technologies, such as artificial intelligence and machine learning, to enhance call analytics, improve robocall detection accuracy, and develop advanced mitigation strategies.

By partnering with a national wholesale carrier's that incorporate these robust robocall mitigation measures, Nu-TEL ensures that its network and services align with industry best practices and comply with FCC guidelines.



Updates 2/17/2026

Robocall Mitigation Plan for Nu-TEL Communications of NJ, Inc

Introduction:

Nu-TEL Communications of NJ, Inc, leveraging Bandwidth.com's and Telnyx and Telnyx VoIP network, is deeply committed to delivering reliable and secure telecommunications services to our valued clients. In collaboration with Bandwidth.com, we've devised this Robocall Mitigation Plan to address the escalating issue of robocalls while adhering to the latest FCC regulations for 2026.

1. Implementation of Call Authentication Protocols:

Nu-TEL utilizes Bandwidth.com's and Telnyx and Telnyx VoIP network to seamlessly integrate STIR/SHAKEN protocols into our infrastructure. This ensures the authentication of caller ID information, guaranteeing the legitimacy of calls routed through our network.

2. Robocall Blocking Technology:

Harnessing Bandwidth.com's and Telnyx and Telnyx advanced VoIP capabilities, Nu-TEL deploys cutting-edge robocall blocking solutions. These technologies operate at the network level, swiftly identifying and intercepting known robocall numbers. Through machine learning algorithms, our database of spam numbers is continuously updated for enhanced protection.

3. Enhanced Caller ID:

With Bandwidth.com's and Telnyx VoIP network, Nu-TEL elevates caller ID functionalities, providing clients with comprehensive information about incoming calls. Suspected spam or fraudulent calls are promptly flagged, empowering users to make informed decisions.

4. Compliance with FCC Regulations:

Nu-TEL, in partnership with Bandwidth.com and Telnyx, ensures strict adherence to all FCC regulations pertaining to robocalls. We vigilantly monitor regulatory updates and swiftly implement necessary adjustments to maintain compliance and uphold industry standards.



5. Public Education Campaigns:

Leveraging Bandwidth.com's and Telnyx VoIP network, Nu-TEL spearheads public awareness initiatives to educate clients about robocall scams. Through various channels such as online resources, informational materials, and social media, we empower users with knowledge to recognize and avoid falling victim to fraudulent schemes.

6. Reporting Mechanisms:

Nu-TEL, with the support of Bandwidth.com's and Telnyx VoIP infrastructure, establishes accessible reporting channels for clients to report robocalls. Through online portals and dedicated phone lines, reports are efficiently processed, investigated, and necessary actions are taken to mitigate future occurrences.

7. Collaboration with Law Enforcement and Industry Partners:

Nu-TEL collaborates closely with law enforcement agencies, regulatory bodies, and industry stakeholders to combat robocall scams. Through Bandwidth.com's and Telnyx VoIP network, we actively participate in information sharing initiatives, contributing to the development of robust anti-robocall strategies.

8. Continuous Monitoring and Improvement:

Nu-TEL, supported by Bandwidth.com's and Telnyx VoIP network, conducts ongoing monitoring and evaluation of our robocall mitigation efforts. Through regular audits and assessments, we identify areas for improvement and swiftly implement enhancements to adapt to evolving threats and technological advancements.

Conclusion:

Nu-TEL Communications of NJ, Inc, leveraging Bandwidth.com's and Telnyx VoIP network, is dedicated to proactively combating robocalls and safeguarding our clients from fraudulent activities. With this Robocall Mitigation Plan, aligned with the latest FCC regulations, we reaffirm our commitment to delivering a secure and reliable telecommunications experience for all our clients.