

## **Robocall Mitigation Plan**

We, Computer and Network Solutions dba COMPSOL, are a VoIP reseller of Sangoma wholesale carrier services. As a reseller, we do not have the capability to directly implement STIR/SHAKEN protocols. However, Sangoma has implemented STIR/SHAKEN protocols in their IP voice networks.

We confirm that we have not been prohibited from filing a certification in the FCC's Robocall Mitigation Database. Furthermore, neither COMPSOL nor any of its executives or principals have a history of enforcement actions related to illegal robocalls, violations of the Telephone Consumer Protection Act (TCPA), Telemarketing Sales Rule (TSR), or related state laws.

To prevent the origination or transit of illegal robocalls, we employ the following affirmative and effective measures:

### **Know Your Customer**

We adhere to best practices for vetting caller identity as described by the NANC Call Authentication Trust Anchor Working Group. (Reference: [FCC Document](#))

### **Robocall Mitigation Program**

As a complete reseller of Sangoma, we do not have direct control over implementing STIR/SHAKEN within our own network. All voice traffic originating through our or customer networks is subject to the robocall mitigation measures provisioned and enforced by Sangoma.

All customers are only able to place calls originating from their own phone number. Caller ID and call records are provisioned and confirmed when service is installed to verify legitimate and correct caller id and e911 information.

We do not have any process to autogenerate calls and all calls are generated by human interaction only. Our firewalls and IP PBX permit traffic only from their IP addresses.

As a reseller of Sangoma VoIP service, we utilize their advanced platform to monitor and manage our inbound and outbound voice traffic in real time.

We commit to respond to traceback requests within the required 24-hour window

All these activities effectively ensures that we prevent the origination of illegal robocalls.