



Robocall Mitigation and Certification

Konica Minolta Business Solutions U.S.A., Inc., a New York corporation (“KMBS”), submits this Robocall Mitigation and Certification, in accordance with 47 CFR § 64.6305, for purposes of registering itself in the Robocall Mitigation Database.

1. **Background.** KMBS is a provider of VoIP services to business clientele throughout the United States. KMBS exclusively utilizes the services of a third-party telecom company (“Upstream Provider”) to connect all KMBS customer inbound and outbound calls to the public switch network. KMBS is a Small Voice Service Provider, as defined in 47 CFR § 64.6304(a)(2)(a), in that it has 100,000 or fewer voice service subscribers lines (counting the total of all business and residential fixed subscriber lines and mobile phones and aggregated over all of the provider's affiliates).
2. **Commitment to Respond and Cooperate.** KMBS hereby certifies that it commits to respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.
3. **Robocall Mitigation Program.** KMBS hereby further certifies that it shall continue to use only those Upstream Providers who are registered in the Robocall Mitigation Database as being in partial or full compliance with STIR/SHAKEN. In addition to the STIR/SHAKEN measures taken by its Upstream Provider, KMBS has implemented the following anti-robocall measures:
 - Outbound calls utilizing Upstream Providers will have calls signed with the KMBS STIR/SHAKEN certificate;
 - All KMBS VoIP customers are contractually bound to use the VoIP services in accordance with applicable law;
 - No outbound calling with auto dialers is permitted; and
 - Customer calling configurations are reviewed and implemented by KMBS personnel.