



SIP Trunking - PBX - VOIP

Unified Telecom Inc

September 22nd, 2021

Robocall Mitigation Plan

Unified Telecom Inc has taken the following steps to avoid originating robocall traffic as a part of its robocall mitigation program:

Unified Telecom Inc commits to respond to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocalls that use its service to originate calls.

Unified Telecom Inc only utilizes providers that have completed STIR/SHAKEN implementation as our upstream PSTN service providers.

All Unified Telecom Inc VoIP customers are known to Unified's management and have been screened as legitimate users of its services.

Unified Telecom Inc has a small number of trunks, and any increase is noticeable and can be investigated.

We will block suspected numbers, suspicious traffic via various traffic monitoring alerts and CDR reports. If we determine that the caller was attempting to originate unlawful robocalls, we either warn them to stop or terminate their service as appropriate.