

Grapevine Ventures Inc.

STIR/SHAKEN Compliance Policy & Process

Executive Summary

Grapevine Ventures Inc. is fully committed to protecting consumers from illegal robocalls and ensuring the integrity of caller ID information. This policy outlines the implementation of our part in mitigated robo calls.

This document demonstrates our compliance with the FCC's TRACED Act mandates and call authentication requirements. It details the governance, certificate management, attestation assignment, call signing/verification, robocall mitigation, and reporting procedures adopted by [Company Name].

1. Purpose & Scope

This policy applies to all SIP-based voice traffic that originates, transits, or terminates on Grapevine Ventures Inc. network, including interconnected VoIP services. It ensures that all outbound calls are signed and all inbound calls are verified in accordance with FCC and ATIS standards.

2. Governance & Responsibility

- **President/CEO:** Owns the STIR/SHAKEN program and FCC filings.
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3. Certificate Management

- Certificates are renewed at least annually and revoked immediately if compromised.
 - Certificate usage is logged and retained for a minimum of 24 months.
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4. Attestation Assignment Policy

Attestation is applied consistently per FCC rules and ATIS standards:

- **Gateway Attestation (C):** Call received from an unauthenticated source outside the network.
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5. Call Signing & Verification

Outbound Calls:

1. Validate customer identity and number ownership.
2. Assign attestation level.
3. Sign SIP INVITE with private key and insert Identity header.

Inbound Calls:

1. Extract Identity header.
 2. Log verification status.
 3. Share results with fraud analytics and end-user call display (if applicable).
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6. Robocall Mitigation Measures

- Active monitoring of call traffic for high-volume or suspicious patterns.
 - AI/heuristic analytics to detect potential spoofing.
 - Participation in the Industry Traceback Group (ITG).
 - Response to traceback requests within 24 hours.
 - Blocking of unlawful traffic with procedures to minimize false positives.
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7. Recordkeeping & Auditing

- Authentication and verification logs retained for 24 months.
 - Internal compliance audits conducted quarterly.
 - External audit records made available upon FCC request.
 - Security and certificate incidents reported within 72 hours to STI-PA and FCC.
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8. FCC Certification & Filing

- Grapevine Ventures Inc. maintains an active filing in the FCC's Robocall Mitigation Database (RMD).
 - Updates are submitted within 10 business days of any material change.
 - FCC compliance contact information:
 - Name: Brian Sell
 - Title: President/CEO
 - Email: support@4gvi.com
 - Phone: 815-261-4574
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9. Continuous Improvement

- Annual review and update of this policy to reflect FCC rules, ATIS standards, and industry best practices.
- Ongoing staff training for technical, fraud, and compliance teams.
- Regular participation in industry forums and working groups.