



## **Robocall Mitigation Efforts**

AccessDirect, Inc is complying with all requirements regarding the implementation of STIR/SHAKEN and all calls originated on our network are subject to a robocall mitigation program meeting the FCC's requirements.

AccessDirect will comply with all trace back requests from the Federal Communications Commission, all law enforcement agencies, and the Industry Traceback Consortium. AccessDirect agrees to cooperate in investigating and stopping all illegal robocallers that may attempt to use its service to originate calls.

AccessDirect manually screens all applicants to verify information about each commercial subscriber. AccessDirect monitors subscriber usage of its programs and will refuse services to any customer that is using the service for illegal robocalling or other fraudulent call activity. AccessDirect does not enable outdials without manual oversight by a member of AccessDirect's internal compliance department.

AccessDirect provides Caller ID and call blocking as a feature available to its subscribers.

AccessDirect will investigate any and all suspicious activity when traffic monitoring analysis indicates suspicious traffic.

AccessDirect only accepts traffic from companies registered in the Robocall Mitigation Database.

This plan is submitted April 1<sup>st</sup>, 2024, on behalf of AccessDirect, Inc. We look forward to cooperating with and supporting the FCC's objectives of combating unwanted robocalls and remain at your disposal for any further clarification with this request.

*Sincerely,*

**AccessDirect Compliance Department**