

Robocall Mitigation Plan

Traceback

Lightspeed CLEC, Inc. is committed to respond to any and all requests from the Industry Traceback Consortium, CALEA, and all law enforcement agencies who officially and properly subpoena customer records.

STIR/SHAKEN Extensions

We are eligible for and are taking STIR/SHAKEN implementation extension received under 47 CFR §64.6304 because we have fewer than 100,000 voice subscriber lines.

All the voice traffic that originates on our network is subject to the robocall mitigation program described below as well all robocall mitigation set in place by our carriers; Verizon, Bandwidth, Telnyx, Voyant.

Robocall Mitigation Program

We use software provided by our carriers to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. Combining behavioral analytics, caller authentication and verification, our solution features:

- **Fraud Detection:** Detection of high volume robocalling, spoofing and spam call activity.
- **Call Blocking Support:** Allows the blocking by users from fraudulent phone calls as per the TRACED Act (2019)