

Expanded Robocalls Mitigation by Silicon Business System Inc.

Pursuant to *Sixth Caller ID Authentication Report and Order*, the following is our expanded certification and steps to avoid robocalls from our voice network.

1. All calls that originate on our network are subject to a robocall mitigation program meeting the requirements of: within 24 hours traceback request, detailed practice to prevent robocalls, and cooperate with the investigations to stop robocallers.
2. Our prior certification has not been removed by Commission action and we have not been prohibited from filing in the Robocall.
3. We are a phone card company, our roles is to provide international call service. The user will dial an U. S. access number, then prompted to dial his/her destination number.
4. We are a small business with no affiliates or parent companies.
5. We are not subject to any investigations due to suspected robocalls or spoofing.
6. Our OCN: 918G

The following is our detailed Robocall Mitigation Plan:

1. We have screened all of our U.S. providers to make sure they are in the Robocall Mitigation Database so we can connect with them.
2. We screen all of our wholesale customers, if any, and notify them we do not provide any U.S domestic call services.
3. We disable the origination of all U.S. domestic calls for all of our wholesale customers if any.
4. We have implemented robocall detection/analytics software to automatically disable service for short duration calls which suspected Robocalls.
5. We have implemented SIP hacking detection software to immediately block and report the hacking activity to hosting ISP to prevent hackers to originate robocalls.
6. We have coded our web site to prevent hacking into our database to steal account password to originate robocalls.
7. We have implemented firewall to protect our voice network from Internet hackings into our voice network to originate calls including those of robocalls.
8. We monitor our voice switches for any unusual call traffic to make sure there are no robocalls originated from our voice network.
9. We have implemented the receiving side of the STIR/SHAKEN.

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