

Robocall Mitigation Policy

Version	Date	On Behalf of	Revision/Change	Pages Affected
1.0	September, 21 2021	Amford Media LLC	Original document	All

1 Objective

Establish and follow a policy that is compliant with the TRACED Act.

2 Introduction

Amford Media LLC solely owns and operates RingRoost.com, a Communication Platform as a Service company. Amford Media provides small businesses with auto attendant and interactive voice response solutions. Amford Media provides voice service using SIP on the public internet, serving less than 100 businesses. We are subject to STIR/SHAKEN exemption because we have fewer than 100,000 customers.

3 Know Your Customer

Amford Media fully investigates our customers during the signup process. Customers sign a Service Level Agreement and must adhere to Amford Media's Terms of Service. Amford Media does not allow robodialers.

4 Call Volume

Amford Media has controls in place to alarm and limit the number of simultaneous calls.

5 Caller-ID

Caller-ID for Amford Media customers is always controlled by our Administrators.

6 Traceback

Amford Media will respond immediately to any traceback request to investigate the source.