



Robocall Mitigation Program

i2c, Inc. (**i2c**) is a financial technology company that provides payment processing services, including supporting voice services, to fintechs and other financial institutions.

STIR/SHAKEN Implementation

i2c does not originate, allow or forward any robocalls through its network or voice lines. None of the services i2c offers its customers allow for any outbound calls that require STIR/SHAKEN implementation. All outbound calls sent from i2c comply with KYC procedures and are only initiated upon the explicit request of the customer. Previously, i2c was eligible for, and was using the STIR/SHAKEN Implementation extension provided under 47 CFR § 64.6304.

Know Your Customer

i2c follows industry standard procedures to ensure it knows the identity of its customers.

Traceback

i2c responds to all traceback requests from the Commission, law enforcement, and the industry traceback consortium; cooperating with these entities to investigate and stop any use of i2c's services to originate illegal robocalls.

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Each customer must establish its intended use of i2c's voice services before receiving the services. i2c also uses numbers for each customer that identify it within the i2c telephony systems. i2c monitors all outbound voice traffic initiated through its telephony systems on a customer-by-customer basis to prevent the origination of illegal robocalls. i2c promptly investigates any calls that appear to be an attempt to originate unlawful robocalls, and will suspend or terminate the customer's services as appropriate.