

IT Pros for Business

Robocall Mitigation Program Description

The document outlines how we will prevent and mitigate illegal robocalls, as required under **47 CFR § 64.6305(a)**.

Robocall Mitigation Program Description

Company Name: IT Pros for Business

FRN: 0031381593

RMD Entry ID: RMD0006596

Role: Voice Service Provider without direct STIR/SHAKEN implementation

1. Company Overview

IT Pros for Business is a small voice service provider that resells telecommunication services from **Bandwidth.com** and **SkySwitch**, which have fully implemented the STIR/SHAKEN framework. We do not directly originate traffic requiring STIR/SHAKEN implementation.

2. Robocall Mitigation Practices

We take reasonable steps to mitigate and prevent illegal robocalls, including:

1. **Monitoring Traffic:** We monitor customer traffic for suspicious or abnormal patterns indicative of illegal robocalls.
 2. **Upstream Compliance:** We rely on our upstream providers (**Bandwidth.com** and **SkySwitch**) to comply with STIR/SHAKEN standards.
 3. **Customer Vetting:** We implement measures to vet new customers to prevent illegal robocallers from using our services.
 4. **Traceback Cooperation:** We commit to responding fully to traceback requests from the FCC, law enforcement, and the industry traceback consortium within **24 hours**.
 5. **Immediate Action:** We will terminate services to any customer found to be originating illegal robocall traffic.
-

3. Commitment to Compliance

We affirm that:

- We actively work to prevent the origination of illegal robocalls.
 - We fully cooperate with traceback investigations and take immediate corrective action.
 - We rely on our upstream providers for STIR/SHAKEN implementation while ensuring compliance with robocall mitigation requirements.
-

Contact Information:

Name: David Rosenberg

Title: President

Company: IT Pros for Business

Email: david@itspros.com

Phone: 818-737-2308