

TELESPEX

1760-F Airline Hwy 143

Hollister, CA 95023

(800) 913-6650 ext. 7228

Robocall Mitigation Description for TELESPEX

TELESPEX is a Small VoIP Service Provider, serving fewer than 100,000 voice service subscribers, and therefore qualifies for an extension until June 30, 2023 of STIR SHAKEN Implementation under 47 C.F.R. §64.6304(a), which reads:

(a) Small voice service providers

Small voice service providers are exempt from the requirements of §64.6301 through June 30, 2023. For purposes of this paragraph (a), “small voice service provider” means a provider that has 100,000 or fewer voice service subscriber lines (counting the total of all business and residential fixed subscriber lines and mobile phones and aggregated over all of the provider's affiliates).

TRACED ACT

- TELESPEX will comply with the TRACED Act (“Telephone Robocall Abuse Criminal Enforcement and Deterrence” Act).
 - TELESPEX is vigilant to all trace back requests from the FCC, any law enforcement entity, Industry Traceback Group (ITG) designated as the FCC’s enforcement bureau, and to cooperate with those entities in investigating and stopping any illegal robocallers that use its services to generate and/or originate calls.
 - Appropriate action will be taken to respond to any identified robocall violations, including but not limited to, the discontinuation of service to the offender(s) on the TELESPEX network.
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- TELESPEX is a systems integrator and reseller of both hosted voice applications and voice trunking services.
 - TELESPEX is a switchless reseller, and does not authenticate calls, as we rely on and benefit from our upstream providers, who are in compliance with the FCC’s STIR/SHAKEN requirements.
 - TELESPEX voice trunking services are terminated on secure networks that are managed and controlled by TELESPEX.
 - TELESPEX does NOT allow customers to manage or override Caller IDs.
 - TELESPEX’s upstream providers furnish detailed call traffic pattern analysis reports that help us quickly identify robocall activity patterns if conducted on our customer trunks.
 - TELESPEX proactively monitors such reports and will advise customers if they are in violation of our terms of service, which do not allow for robocall activity- high volume/short duration phone calls.