

Introduction

UVXC, L.L.C. (“UVXC” or “Company”) is STIR/SHAKEN compliant and has implemented the Robocall Mitigation Plan described herein in accordance with the requirements of the FCC rules and orders.

Robocall Mitigation: Measures to prevent origination of illegal robocalls

Know Your Customer:

UVXC has several processes in place to vet its customers, including the following:

UVXC provides services exclusively to commercial and residential subscribers. Customers are required to provide Personal or Company name, address, website URL, contact information, contact information, Tax ID and/or D&B number, year company was established, and customer officer signature on the customer service agreement. The Company further vets customers by researching their company website and online reviews.

Telephone Number Validation:

The Company requires all end users who request to port numbers to the Company’s service to provide a signed Letter of Authorization (“LOA”). UVXC also requests invoice copies of services provided by their current service provider and Customer Service Records to confirm the customer’s right to use the telephone numbers.

The Company’s customers are not authorized to change the published caller ID number on outbound calls.

International Calling

UVXC does not sell services to international call originators using North American Numbering Plan Numbers.

Traceback Requests

UVXC is committed to and will respond fully within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Consortium and will cooperate with these agencies to investigate and stop any illegal robocallers.

The Company has devoted sufficient resources to provide prompt and complete information to traceback requests. The Company's points of contact to handle traceback requests are:

Name	Title	Contact Information
Terry Wolfe	Managing Partner	terry@uvxccloud.com 956-421-2322

The Company investigates traceback requests by analyzing its call detail records and switch call history. UVXC can also determine the IP address from which the calls are originating and can verify that the Caller ID information is correct. The Company can also analyze a customer's calling trends over time to detect unusual call patterns. If suspicious calling activity is found, the Company will notify the customer and the customer's service will be suspended or terminated for violation of the Company's terms and conditions.

Other Robocall Mitigation Practices

In addition to the measures described above, UVXC has enforceable terms and conditions and an Acceptable Use Policy within its contracts that define unacceptable and/or fraudulent use of its services and allow the Company to suspend and/or terminate service if a customer violates the terms of the agreement.

UVXC relies on a third-party vendor, Sinch, to authenticate inbound calls. The Company also relies on its third-party vendors to block any inbound calling coming from companies that are not registered in the Robocall Mitigation Database.