

January 29th, 2025

Everything Wireless, LLC
2139 Pontius Ave
Los Angeles, CA 90025

To Whom It May Concern:

Everything Wireless, LLC has a robocall mitigation plan and will take appropriate action as needed to mitigate any unauthorized outbound calling. In this plan, our services limit the number of outbound calls that a customer can originate at one time, as well as additional limitations over a certain period of time to hinder high-speed auto-dialing.

We provide VOIP services to end-users and we control all outbound Caller ID phone numbers in the customers services.

For PBX customers, we manage the hardware configurations, all configuration communications are done over secure channels, and the customer has no access to the configuration data, so they cannot use the VoIP phones credentials to put into a robo-caller gateway to spoof the phone, and even if they were able to obtain the credentials, phones are limited to 3 calls at a time (for conference call capability/inbound calling while on the phone etc). Our wholesale provider is fully STIR/SHAKEN

For customers where we provide IP trunk services, (such as self-hosted PBX's), This system also contains configurations to limit the number of outbound channels, as well as the ability to limit authorization to specific IP addresses as appropriate.

None of our clients have access to make any changes to their outbound Caller ID outside of their authorized numbers. We do not allow any spoofing of outbound Caller ID of any numbers not owned by the customer.

Additionally, we already have specific terms in our agreements with our customers that they will not use the service for any outbound call center activity including robo-calling.

Furthermore, we will assist legitimate law enforcement or other authorized agencies upon request within 24 hours as required by 47 CFR § 64.6305.

We are not subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing at this time.

Sincerely,

/s/ Michael Overholser, IT Manager

Michael Overholser, IT Manager