

We currently have no STIR/SHAKEN implementation completed.

To prevent unauthorized access to our systems which also prevents the robocalling problems we implement the following for all customers.

- Every phone system locked by IP to the customers office
 - Firewall is set in place to not allow any connections from any IP except our provider and the customers office
- Phone system is password protected
 - The GUI is password protected
 - Phones connecting to the system also need a specific 3 different string username and password to connect
- All phone systems have the STIR/SHAKEN software installed and is waiting the certificate to finish implementation

STIR/SHAKEN Implementation

Currently our company is working through the registrations to get our certificates for the attestation for outbound calls.

- We have obtained the FCC number.
- Our 499ID/Filer is complete with all documentation up to date as of this letter.
- Currently waiting on NECA for our Operating Company Number
 - They said 10 days its been 7.
- After that we will register with STI-PA
- Once STI-PA gives us the certificates we will be able to implement those with our customers in a timely manner.

Thank you for your time. Please contact me with any questions or concerns.

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