

April 10th, 2024



Technology By Design, LLC
6415 Lake Worth Road
Suite 100
Lake Worth, FL 33467

Technology By Design, LLC. has a robocall plan and will take action as needed.

We provide VOIP services to end-users and we control all outbound caller ID phone numbers 100%.

None of our clients have access to make any changes to their outbound caller ID. We do not allow any spoofing of outbound caller id and will only allow phone numbers that our clients legitimately own for use as their outbound caller ID. Furthermore, we will assist legitimate law enforcement agencies upon request.

We also meet STIR/SHAKEN guidelines through our hosting company, Bandwidth.com, which signs all calls with "A" attestation.

Sincerely,

Brian P. Reed, Chief Operations Officer