

Xedia Networks is not a service provider, but rather a SaaS platform offering call analytics and metrics for calls which are routed through their platform.

Xedia Networks does not have any subscribers, nor do they originate any calls.

Know Your Providers

- The inbound service provider of Xedia Networks' inbound call traffic has been validated and confirmed to have robocall mitigation processes and procedures in place including, but not limited to, Caller Authentication, Fraud Detection and Call Blocking. The inbound service provider for Xedia Networks has implemented STIR/SHAKEN and is also registered in the RMD.
- Xedia Networks' outbound service providers have also implemented STIR/SHAKEN and are signing/attesting Xedia Networks' outbound traffic.

Xedia Networks has taken the following steps to mitigate Robocalling activity:

- Active monitoring of calls for suspicious calling patterns and volumes including automated reporting and notifications
- SIP traffic is only permitted to/from Xedia Networks' authenticated inbound and outbound service providers.
- Blocklists and Blacklisting capabilities to prohibit identified robocall traffic from passing through Xedia Networks

Traceback requests

- Xedia Networks will always cooperate, investigate and respond to all requests from the FCC, industry traceback consortium or law enforcement within 24 hours regarding potential fraud, robocalling or any suspicious activity.