

ROBOCALL MITIGATION PLAN

Pursuant to 47 C.F.R. § 64.6305, below is the Robocall Mitigation Plan adopted by MJS Global, Inc, which includes implementation of the STIR/SHAKEN call authentication, policies and procedures to detect and prevent illegal robocalls on its network.

MJS Global has not been prohibited from filing in the Robocall Mitigation Database as a result of a law enforcement action, and none of its prior certifications have been removed from the Database by the Commission.

STIR/SHAKEN Implementation

MJS Global is implementing STIR/SHAKEN through the use of the upstream provider. This is a managed end-to-end call authentication solution that fully satisfies the FCC's STIR/SHAKEN requirements. All traffic originating from our network is authenticated using STIR/SHAKEN standards. Calls are tagged with attestation levels (A, B, or C) based on the verification level of the originating caller ID.

Traffic Monitoring and Analytics

Deploy analytics tools to monitor call patterns for suspicious activity, including high call volumes and short-duration calls. Flag and investigate anomalous traffic indicative of potential robocalls. Utilize automated systems to block calls from invalid, unallocated, or known robocall numbers.

Know-Your-Customer (KYC) verification

Implement customer onboarding procedures, including identity verification, validation of legitimate business purposes, contractual prohibition of any call-center activity or auto-dial origination on any customer networks.

Reporting and Compliance

Register Robocall Mitigation Plan with the FCC's Robocall Mitigation Database. Provide periodic updates to the FCC as required. Maintain documentation of all mitigation efforts and traffic analysis.

Traceback Requirements

Respond within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium. Cooperate with such entities to investigate and stop illegal robocalls shall the origination ever be suspected.

Training and Awareness

Provide training for staff on robocall mitigation techniques, procedures, and regulatory compliance.

Certification

MJS Global certifies that it has implemented the measures described in this plan to prevent and mitigate unlawful robocalls and is in compliance with FCC requirements.