

Revise

Attachments

 Download PDF

Ntiva, Inc

Attachments

 Robocall Mitigation Program Description for Ntiva.pdf

Robocall Mitigation Database Filings

Number

RMD0006474

Provider Details

* FCC Registration Number (FRN)



0024211781

* Business Name

Ntiva, Inc

Business Address

7900 Westpark Drive
Suite A-100
Mclean VA 22102

* Foreign Voice Service Provider

No

* Principals, Affiliates, Subsidiaries, and Parent Companies

None

* Country for Business Address



United States of America

* Other FRNs (enter 'None' if you have none)

None

*Other DBA Name(s) (enter 'None' if you have none)

None

*Previous Business Names (enter 'None' if you have none)

None

*Robocall Mitigation Contact Name

Craig Wheatley

*Contact Title

Director, IT Operations

*Contact Department

Office of Technology

Contact Business Address

7900 Westpark Drive
Suite A-100
Mclean VA 22102

*Contact Country



United States of America

*Contact Telephone Number

708-963-1610

Contact Phone Extension

*Contact Email

notices@ntiva.com

Additional Information

Voice Service Provider Role in the Call Chain

Voice Service Provider without a STIR/SHAKEN obligation

The filing entity has, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

No

Voice Service Provider Certification

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it originates are compliant with 47 CFR § 64.6301(a)(1) and (2).
- ☐ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it originates on that portion of its network are compliant with 47 CFR § 64.6301(a)(1) and (2).
- ☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network.

* State the rule that exempts the filer from compliance and explain in detail why that exemption applies to the filer (if you require more space, please provide this information in your robocall mitigation program description).

Acting as a reseller of a third party hosted solution, not providing the dial tone ourselves,

Uploads

PDF

Robocall Mitigation Program Description for Ntiva.pdf

Declarations

- ☐ *I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on 8/28/2025.

Declaration Date

2025-08-28

*Officer e-Signature

Mark Gilbreth
