

Hyperion Works, LLC
1823 E. Southern Ave.
Tempe, AZ 85282

Robocall Mitigation Program

Hyperion Works provides the following VoIP-related services to its clients:

- Hosted & Managed VoIP Services
- Hosted & Managed SIP Trunking

Hosted & Managed VoIP Services

With this service, Hyperion Works provides its clients with hardware pre-provisioned with the services. The credentials used for end-user devices to connect to the services are privileged information that end-users do not have access to. The only method a client can use to initiate a call is manually with one of Hyperion Works provided pre-provisioned endpoints. The client is technically, and as per the terms of service, unable to connect any third-party SIP devices (such as auto-dialers) to the Hyperion Works network.

Hosted & Managed SIP Trunking

With this service, Hyperion Works provides its clients with hardware pre-provisioned with the services. The credentials used for SIP server devices to connect to the services are privileged information that end-users do not have access to. The only method a client can use to initiate a call is manually with one of Hyperion Works provided pre-provisioned endpoints that connects to the Hyperion Works provided SIP server device. The client is technically, and as per the terms of service, unable to connect any third-party SIP devices (such as auto-dialers) to the Hyperion Works network.

Auto-Dialers

Hyperion Works does not provide any auto-dialer services, nor does it allow its end users to register unauthorized devices, including auto-dialers, to the Hyperion Works network.

Response

Hyperion Works will respond timely to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.