

DESCRIPTION OF ROBOCALL MITIGATION POLICY

As part of Fiber Connect, LLC. submission to the Robocall Mitigation Database, this document describes the reasonable steps Fiber Connect, LLC. has taken to avoid originating illegal robocall traffic as part of its robocall mitigation policy and its commitment to respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocalls that use its service to originate calls.

ENTITIES COVERED BY CERTIFICATION

The following entities are subject to the robocall mitigation policies and procedures described in this document:

- Fiber Connect, LLC.

KNOW YOUR CUSTOMER POLICY

Fiber Connect, LLC. has implemented comprehensive Know Your Customer policy for any new and existing customers. The objective of this policy is to prevent Fiber Connect, LLC. services from being used, intentionally or unintentionally, for spoofed or illegal traffic.

Such policy allows Fiber Connect, LLC. to know and understand its customers and their use policy better, which in turn helps Fiber Connect, LLC. manage unacceptable traffic.

COMMITMENT TO RESPONDING TO TRACEBACK REQUESTS

Fiber Connect, LLC. is committed to responding fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperating with such entities in investigating and stopping any illegal robocalls that use its service to originate calls.