

DESCRIPTION OF ROBOCALL MITIGATION PROGRAM

As part of Datatel Communication's Inc submission to the Robocall Mitigation Database, this document describes the specific reasonable steps Datatel has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program and its commitment to respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocalls that use its service to originate calls.

1. ENTITIES COVERED BY CERTIFICATION

The following entities are subject to the robocall mitigation policies and procedures described in this document:

- Datatel Communications Inc & Datatel Inc

Know Your Customer Program

Datatel has implemented comprehensive Know Your Customer (“KYC”) policies for any new and existing customers. The objective of the KYC policy is to prevent Datatel services from being used, intentionally or unintentionally, for spoofed or illegal traffic. KYC procedures enable Datatel to know and understand its customers and their use policy better, which in turn helps Datatel manage unacceptable traffic.

COMMITMENT TO RESPONDING TO TRACEBACK REQUESTS

Sycamore Development is committed to responding fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperating with such entities in investigating and stopping any illegal robocalls that use its service to originate calls.

