



WWW.RWORLD.NET

INFO@RWORLD.NET

(262) 379-3036

1060 HIDDEN TRAIL COURT

ELKHORN, WI 53121

Robocall Mitigation Plan

Updated on Sep 16, 2024

TRACEBACK

rWorld Solutions will respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and will cooperate with such entities in investigating and stopping any illegal robocalls that use rWorld Solutions services to originate calls.

Robocall Mitigation Program

rWorld Solutions is a small voice service provider dedicated to stopping illegal calls from originating in our network and monitoring the calls coming into our network. rWorld Solutions' customers do not generate robocalls that originate from the rWorld Solutions network. All customers are verified to be real people or registered businesses in the USA.

Customer accounts are limited to 10 calls per minute and 200 calls per hour by default, with the option for the customer to request an increase. If the limit is reached the customer account is frozen until reviewed by management. Any abnormalities in calling patterns are discussed immediately with our customer, required action is taken by our systems admins and/or customers. To avoid hack attempts strict firewall rules limit possible SIP connections and all SIP accounts require non-extension usernames and complex passwords.

No third-party analytics are being used.