



17 September 2021

Robocall Database Registration

GO plc, hereinafter referred to as GO, is a network operator in Malta (Europe) that started in 1975 as a fixed telephony provider and nowadays offers a full spectrum of quality telecommunication services.

GO originates calls towards the United States by means of its interconnection with AT&T. The route is a physical connection using TDM technology and SS7 signaling and for which the STIR/SHAKEN protocol does not apply. GO intends to migrate this TDM interconnection to VoIP and implement STIR/SHAKEN in the near future as part of its ongoing evolutionary development of the network.

GO hereby declares that it is not involved in any way with robocalling or tempering with originating numbers. GO's customers are legally bound with comprehensive terms and conditions that regulate and ensure the services are used for their intended purpose and strictly prohibit any form of abuse or fraudulent activity. These terms and conditions can be viewed online at:

[General Terms and Conditions – Phone \(go.com.mt\)](https://go.com.mt)

The more relevant clauses are the following:

1. Clauses C6 and C7 – prohibition from tampering+ with equipment provided by GO
2. Clause C10 – prohibition from tampering with equipment, network and installations
3. Clause G1 – obligation to use service legally and as intended
4. Clause G5 – Customer is liable for any effects resultant from tampering with any equipment and installations
5. Clause G10 – Customer not to use services in any way that may damage network or slow down service for 3rd parties

GO provides full cooperation with authorities to combat any illegal activities on its network and has the proper mechanisms in place to handle such requests.

