

Accelerated Voice Services Robocall Mitigation

For mitigating any possible robocall use of our service, we do the following:

We monitor the volume of calls from each customer on an hourly basis and a report is emailed to our Support team showing any customers with a large number of calls. We immediately investigate those customers to verify they are legitimate calls. If they are found not to be legitimate, or the customer is not responding to our investigation, we immediately disable the account to prevent any additional calls.